

CONTACTS

Benefits	Vendor	Phone Number	Website
401(k)	Fidelity	800-835-5097	www.401k.com
Accident, Critical Illness and Hospital Indemnity Insurance	Aetna	800-607-3366	www.aetnaresource.com/n/IQVIA
Adoption Assistance	Employee Benefit Services	800-526-7094	Visit the employee handbook on the IQ intranet site.
AD&D coverage	Lincoln	800-713-7384 (to initiate a claim) Call Mercer Marketplace for general questions at 888-264-9180	www.mylincolnportal.com/customer/public/login Company Code: IQVIA
BTA coverage	CHUBB	800-336-0627	Visit the IQVIA company intranet, IQ
Commuter Benefit Plan	Mercer Marketplace 365	888-264-9180	http://accounts.mercermarketplace.com App: "Mercer Marketplace Accounts" mercermarketplaceaccounts@serviceaccount.com
Dental coverage	Delta Dental	800-932-0783	www.deltadentalins.com App: "Delta Dental"
Disability coverage	Lincoln	800-213-5608 (to initiate a claim) Call Mercer Marketplace for general questions at 888-264-9180	www.MyLincolnPortal.com Company Code: IQVIA
Discount Mall	PerkSpot	866-606-6057	http://iqvia.perkspot.com
Education Assistance	EdAssist	855-687-7629	https://iqvia.EdAssist.com
Employee Assistance Plan	Aetna	833-731-2319	www.resourcesforliving.com, User Name: IQVIA, Password: EAP
Flexible Spending Accounts	Mercer Marketplace 365/TRI-AD	866-268-0142	www.mercermarketplace365plus.com/IQVIA www.yourflexbenefits.mercermarketplace365.com
Identity Theft	Allstate Identity Protection	800-789-2720	https://www.myaip.com/mercermarketpp
Legal	MetLife Legal	800-821-6400	www.legalplans.com (access code: GETLAW) Visit the employee handbook on the IQ intranet site.

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Life Insurance	Lincoln	800-713-7384 (to initiate a claim) Call Mercer Marketplace for general questions at 877-248-9180	www.MyLincolnPortal.com Company Code: IQVIA
LifeKeys Services	Lincoln Financial	855-891-3684	www.guidanceresources.com First-time user: enter Web ID LifeKeys
Medical coverage	Aetna	800-726-4366	www.aetna.com App: "Aetna"
	Kaiser	800-464-4000	https://healthy.kaiserpermanente.org .
Pet Insurance	Nationwide	855-525-1458	https://my.petinsurance.com
Prescription Drug coverage	Express Scripts	866-790-8276	www.express-scripts.com
	Kaiser	800-464-4000	https://healthy.kaiserpermanente.org .
Vacation Accrual	Employee Benefit Services	800-526-7094	Visit the IQVIA company intranet, IQ Email: Benefit.Services@iqvia.com
Vision coverage	EyeMed	866-939-3633	www.eyemed.com/en-us
Impact Program Recognition Awards	IQVIA	n/a	Visit the IQVIA company intranet, IQ, or the IQVIA Global Employee Recognition website: <ul style="list-style-type: none"> ■ The full site address is https://quintiles.sharepoint.com/sites/IQ/Employee/Policies_Bnfts_Handbooks/IP/Pages/Home.aspx ■ Note that you must be inside the IQVIA firewall for this link to work